



Board Highlights

December 13, 2011

The following are highlights from the NRHA Board of Directors meeting held on in December 13, 2011 in The Pas. For more information or clarification on any issue, please contact Doug Lauvstad, Board Chair or Helga Bryant, Interim CEO.

Accreditation Canada Survey: Accreditation Canada is the agency that accredits health care organizations in Canada. Every 3 years, the Regional Health Authorities in Manitoba undergo the accreditation process. Surveyors (4) were here the week of November 21st to conduct accreditation of the NRHA. Preliminary results were left with the CEO on November 25th with the Accreditation decision being expected December 18th. The draft Survey report was received and the following highlights were noted:

- Accreditation Canada defines quality in health care using 8 quality dimensions that represent service elements (Population Focus, Accessibility, Worklife, Client –Centered Service, Continuity of Service, Effectiveness and Efficiency.
 - Out of 1,693 quality dimensions evaluated, the NRHA met 1,471 quality dimensions. There were 176 unmet and 46 were not applicable.
- Required Organizational Practice (ROP) is defined as an essential practice that an organization must have in place to enhance client safety and minimize risk. Each ROP has associated tests for compliance, all the tests for compliance must be met for the ROP as whole to be rated as met.
 - Out of 36 ROPs evaluated, the NRHA met 25. Process have begun to be put in place to meet the additional 11 ROPs.

Chief of Staff – Flin Flon: Acting on a joint recommendation from Interim CEO, Helga Bryant and VP Medicine, Dr. Haleh Azar, the Board appointed Dr. Mohinder Singh to continue as Chief of Staff for Flin Flon for an additional 6 month period.

Internal Audit: This audit was conducted based on a routine rotation of internal audits conducted by the Manitoba Government; the report was received summer of 2011 with highlights of the audit shared with the Board at that time. Recommendations contained in the report related to grant funding management and policies/practices of expense reports. We welcomed this audit report and viewed it as an opportunity to fine-tune and improve the processes, procedures and internal controls we use. The report states that it did not find any improprieties; there were several instances where policy needed to be further defined and tightened up, we accepted and agreed with those recommendations. In fact, we agreed with all the recommendations and have either addressed, met or substantively met all the recommendations from this audit as well as the previous audit of 2005.

Upcoming Meeting Dates: Meetings are open to the general public and are held the fourth Tuesday of each month with the exception of July and August.

December 13 – The Pas
March 27 – Flin Flon

January 24 – Flin Flon
April 24 – The Pas

February 28 – The Pas
May 29 – Flin Flon