

# NOR-MAN Regional Health Authority 2011 - 2016 Strategic Plan

## Our Vision

*Healthy People in Healthy Communities*

## Our Mission

*Working Together to Improve our Health*

## Our Values

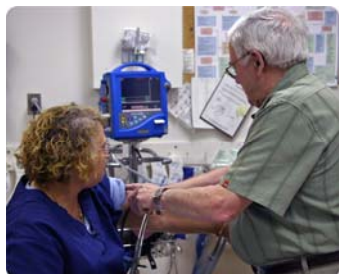
*We believe in a people centred health system based on the values of:*

- *Respect*
- *Integrity*
- *Leadership*
- *Compassion*
- *Teamwork*

## Our Strategic Directions

*We will strive for:*

- *Healthy People*
- *Healthy Communities*
- *Healthy Workplace*
- *Healthy Organization*



Snow Lake ER



Container Gardening Project - The Pas



NRHA Strategic Planning Session at Primary Health Care



Energy Project - 2010

## Healthy People

### We are committed to:

Providing quality health care and services that enable all individuals to pursue optimum health.

### We will accomplish this through:

1. Applying an evidence-based holistic approach to services that are centered on the client and his or her family.
2. Coordinating services to provide the right service, at the right place, at the right time.
3. Fostering an environment of client safety.

### We know we will be successful when we see evidence of:

- Improved health status and reduction in disparities in the rates between districts.
- Improved coordination of services across the continuum of care.
- Reduction in chronic and communicable disease rates and the disparities in rates between districts.
- Expanded health services available in the region where appropriate.
- A culture of client safety where staff feel safe to report.
- Client satisfaction with NRHA services.
- Organizational standards being met.



The Pas Healthy Baby Clinic

## Healthy Communities

### We are committed to:

Partnering with our communities in addressing the broader influences of health.

### We will accomplish this through:

1. Engaging citizens as partners to support healthy living, self management and advocacy.
2. Creating healthy communities through collaborative partnerships.

### We know we will be successful when we see evidence of:

- A better informed public, with a greater understanding of their role in improving their health.
- Ongoing community consultation and engagement.
- Collaborative partnerships.
- Effective Aboriginal Health Strategy



P.A.R.T.Y Program - Flin Flon

## Healthy Workplace

### We are committed to:

Striving to be an employer of choice.

### We will accomplish this through:

1. Recruiting and retaining the best people that reflect the diversity of our region.
2. Building a healthy, safe, respectful and supportive work environment.
3. Providing opportunities for education and development to strengthen leadership in all.

### We know we will be successful when we see evidence of:

- A positive organizational culture.
- A vibrant workplace.
- Inspired employees who are supported to reach their full potential.



Sticky Wall Session - CHA Research Team

## Healthy Organization

### We are committed to:

Having sustainable and innovative systems that support healthy people, healthy communities and healthy workplaces.

### We will accomplish this through:

1. Building a sustainable organization that balances resources with the needs of the clients we service.
2. Aligning resources (people, processes and technology) to foster creativity and innovation.
3. Strengthening accountability and transparency.

### We know we will be successful when we see evidence of:

- Effective resource management.
- Creative and innovative solutions.
- Our values guiding the way we conduct our business everyday.



Technology Solutions